

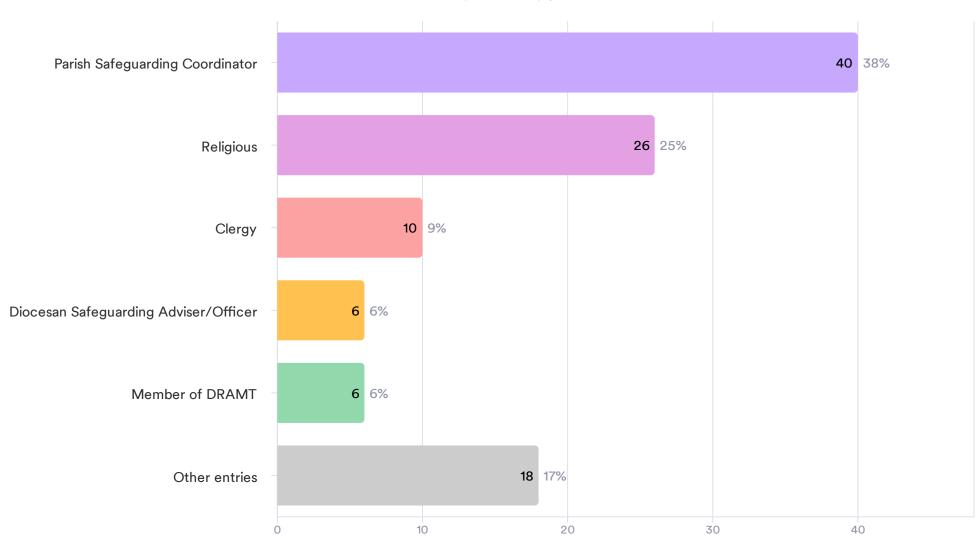
# National Safeguarding Conference 2022

**Analysis of Evaluations** 

Evaluations submitted = 108

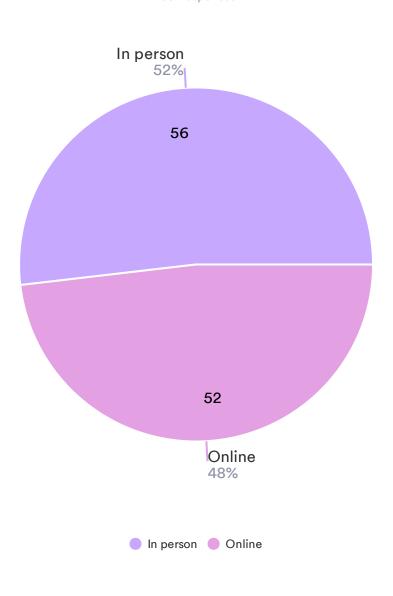
### What is your primary role in supporting Safeguarding in the Catholic Church?



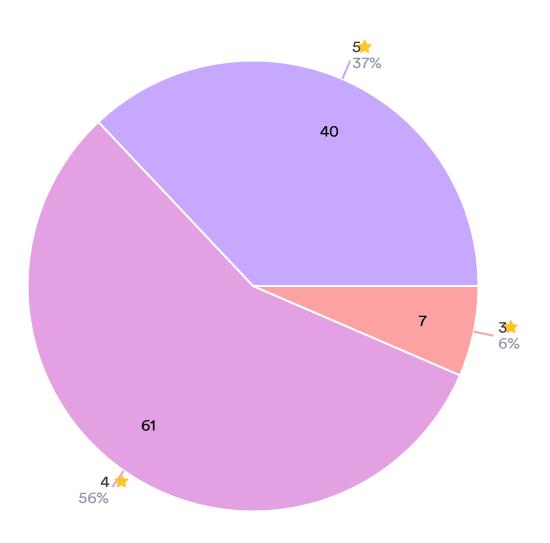


### How did you attend the Conference?

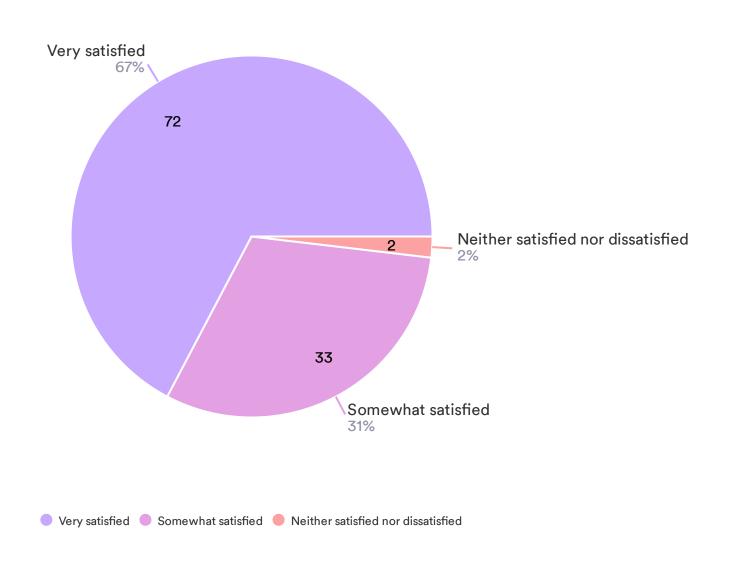
108 Responses



### Please rate the Conference overall.

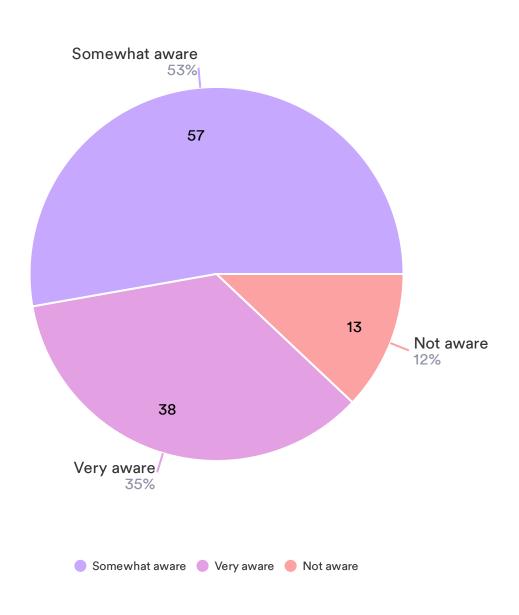


The Conference title was "Walking Together in Safeguarding: A Journey of Personal and Communal Conversion". How satisfied are you that the Conference enhanced your understanding of safeguarding as a journey we are all called to undertake?



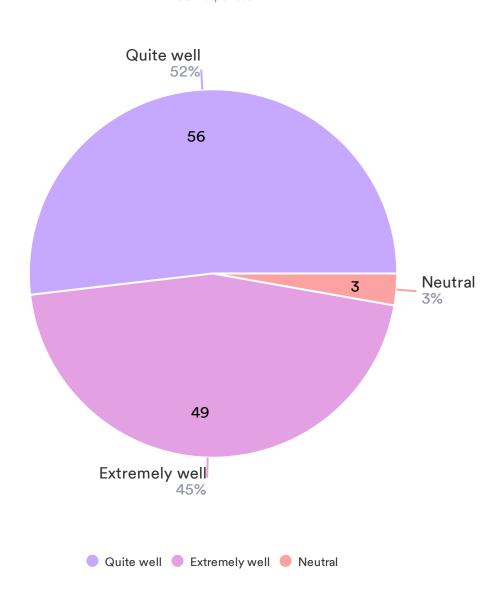
Prior to the Conference, how aware were you of the remit of the Scottish Catholic Safeguarding Standards Agency (SCSSA)?

108 Responses

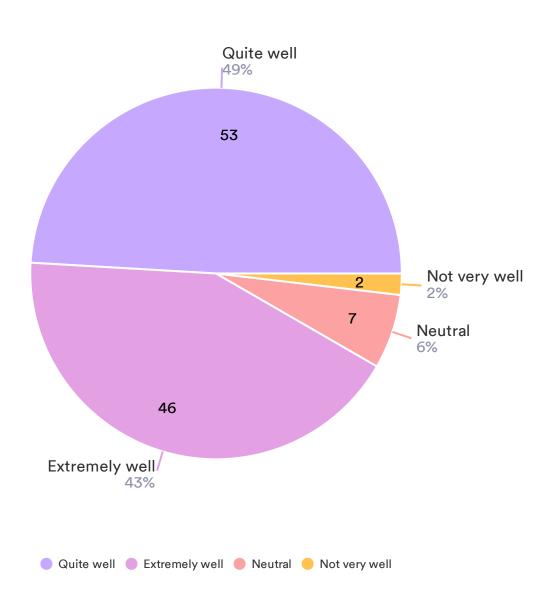


### How well did the Conference enhance your understanding of the remit of the SCSSA?

108 Responses



How well did the Conference enhance your understanding of how the Church is responding to Pope Francis' call to "personal and communal conversion" in relation to safeguarding?



### Do you have any additional comments or feedback for the SCSSA? - 1

#### Data

Lady Rae's opening comments set the right tone for the day and I appreciated her acknowledgement of the work that had gone before the creation of SCSSA.

As a priest I will say the timing was a challenge for many of us. Conference and pastoral activities ... on a Saturday

The person facilitating my breakout group did a very good job allowing each person opportunity and time to contribute and ensuring good timekeeping. (Group E)

I have some concern that Safeguarding is becoming over bureaucratic. Form filling and box ticking only take you so far if the culture doesn't change, Interesting how few clergy participated. I would have thought there was something in the conference for all clergy,

it was very informative

I think the Newsletter is excellent

Conference brought together people from across Scotland. Speaker input interesting and relevant. Panel at the end, brought day to end well.

I felt the Conference went very well. A lot of work was put into it and that came across. Also, it was very encouraging to see the enthusiasm of everyone for the need to continue working towards making the Church a safe haven for all, and dealing with the very real challenges this presents.

I found the whole experience online very good. It is always good to be kept informed.

It was very good to feel listened to through the workshops in the morning and also to see practical progress on important things like risk assessment. Thanks also for grounding the work in prayer. Good luck!

I was pleased to see a number of religious nuns and priests, more than I have seen in the past. Wonderful to have Bishop Brian and Joseph with us.

I agreed with the set priorities and appreciated the new structure and roles of persons. I could see all the hard work that had gone in and to move further on in the "journey". I appreciated the prayers at the beginning. I have reservations about the crossover of the business model into the church but at least it gives some admin structure and sense of embedding accountability. I am not keen on phrases "growing a culture of care". I would go for love or compassion. Care is very empty and secular. The growing aspect reminds of growing the economy which I think is a misuse of language.

### Do you have any additional comments or feedback for the SCSSA? 2

#### Data

I was glad to have had the opportunity to join on-line The speakers provided an excellent balance of content and covered a broad spectrum of perceptions of the various elements of Safeguarding. They were clear and not difficult to follow. Breakout sessions provided an opportunity for virtual attendees to interact, which would otherwise have been impossible using an on-line platform. The actual group I joined was a little slow to get going, as there seemed to be a slight technical issue but it was effective one that was overcome. Perhaps a second breakout session in future? The opportunity to "meet" the new personnel at the top, as it were, we appreciated. I personally have more than one safeguarding role in the Diocese but it was not possible to reflect that when asked my role. Perhaps open up to more than one option in future?

I was very pleased that, if necessary, the SCSSA will "Hold our hands" to enable us to get things right. We have not had a national office for almost three years (although Michael McGrath has been very helpful), therefore dioceses have implemented IGIv2 in different ways - none of them are wrong, but we lack consistency across Scotland.

I felt the day was very long and might have ended up being longer if the break out group feedback was presented. I think you might get a greater attendance, especially of clergy, if future conferences were to be a half day like last year's conference

Really welcome the introduction of an independent agency to scrutinise and report. I wish you every success. Can you provide where your funding comes from and will you publish your business plan/priorities please.

The staff members appear to be working as a team and are able to look outward to the needs of volunteers priests etc

The end was little bit hard as we were tired. For me the most important were two speeches. Father presentation, which gave me broader understanding of what is happening in the church and risk assessment on-line tool. I can't wait to see it running.

Learnt so much about the general out look and what the aim of the church is, reinforcing what should be done in a situation and the compassion that should accompany what we do and of course the difficulties there may be.

It seemed to me that there were many questions for participants on how what it would be helpful for the SCSSA to do- and so while I did feel a bit more informed on what the remit of the SCSSA is, it very much felt like that is still being developed and that the SCSSA was looking for input on that.

As I was online it was difficult at times to see the slides clearly, or to hear clearly. Also I felt that time was wasted in the first group meeting as the facilitator talked a lot, also time keeping of the whole day was very slow, and precious time was lost.

The conference needs to suit people from various backgrounds, roles etc. Given that i am 'immersed' in safeguarding, it is not going to greatly expand my knowledge (hence 4 starts not 5) but that doesn't mean I didn't find it worthwhile and enjoyable

### Do you have any additional comments or feedback for the SCSSA? 3

#### Data

A very positive experience.

Just to say that you're doing a great job. Keep it up.

There was a technical hitch in setting up the break out room, but once it was sorted, all was fine.

SCSSA must work to be more visible within Parishes. The Parishes need to be aware of the work and remit if the SCSSA as do the public. We need to be more visible and well know

I have confidence that the SCSSA through their experience and commitment to Safeguarding Policies and promote National Safeguarding will do their utmost to get it right.

It is always a good thing to be able to meet people in person and I met a number of people that were enthusiastic about how we are developing the service.

Need to improve communication throughout all structures/personnel of the Catholic Church to ensure a consistent approach across the country.

I think it's important that the parishes are aware of their existence

Just to say that I feel very content that we have such dedicated well-equipped people who will be there to help and guide us in our combined desire to uphold our safeguarding principles for the protection of our children and vulnerable adults. Thank you to each one of you. God bless you and your safeguarding work for the glory of God.

Good to know about the various working groups and who is leading on them. Would also be good to receive updates next year regarding progress etc.

I think having the SCSSA monitoring standards in Safeguarding is very important and will give people confidence in safety within the church. I have a slight concern about the number of actions that the agency has set itself. Forty plus actions sounds like too many things to focus on.

Well done to all concerned in organising this Conference. The Speakers and content were very informative.

Thank you. It was great. All the speakers spoke very well. Very educative. Had more understanding of what is required of me at any circumstances regarding safeguarding.

### Do you have any additional comments or feedback for the SCSSA? 4

#### Data

The presentations were informative and at times very moving. What struck me most was that they were given with a sense of humility that truly focussed on the impact of those who had experienced abuse. I wasn't fully convinced on complete independence.

Thank you for all the hard work in bringing this Organisation into being and for your time and dedication.

Was good to hear that implementation and outcomes of audits are considered as important as the development of action plans. Sometimes this is forgotten.

It was a nice a program.

I was very impressed when listening to the members of the SCSSA. I have very confidence that will be able carry out their remits independently and I wish them every success. Not sure that the acronym STAG is appropriate for the training advisory group.

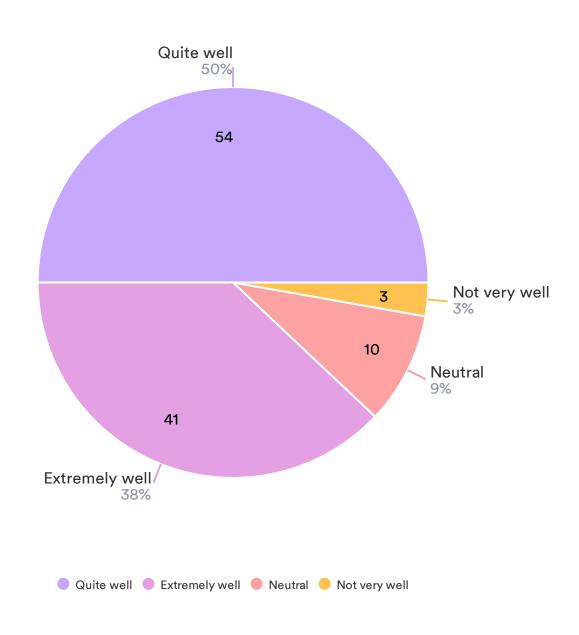
I was surprised and disappointed by the lack of Safeguarding expertise and professional practice experience at the Conference and in the SCSSA staff. The absence of any informed discussion about the interface with MAPPA and the secular civil protection arrangements going forward was a source of concern to me

I was impressed with the wide range of professionalism in the Agency. There is much to be done.

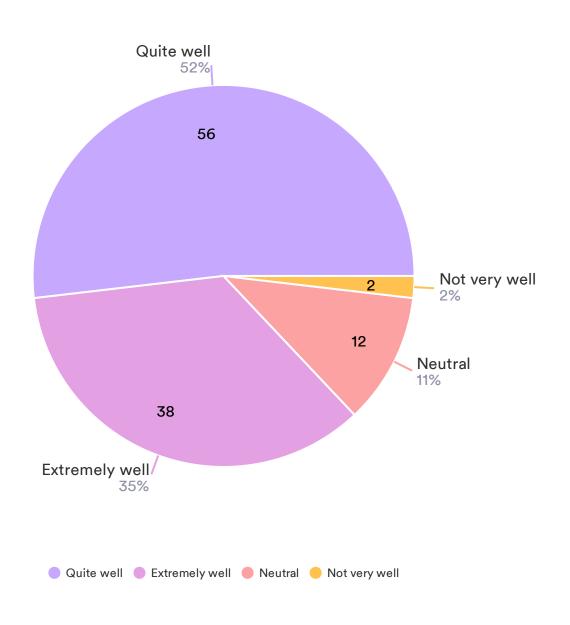
I think we are blessed to have committed and very qualified people to lead this important work and there is clarity about the shared vision and aims.

It was very helpful to have the conference available by Zoom for those of us who would have had to travel very long distances, and also to have the personal presence of key people. The presentation of each of the speakers was most informative and helpful but there was a tremendous amount of information to assimilate in one day.

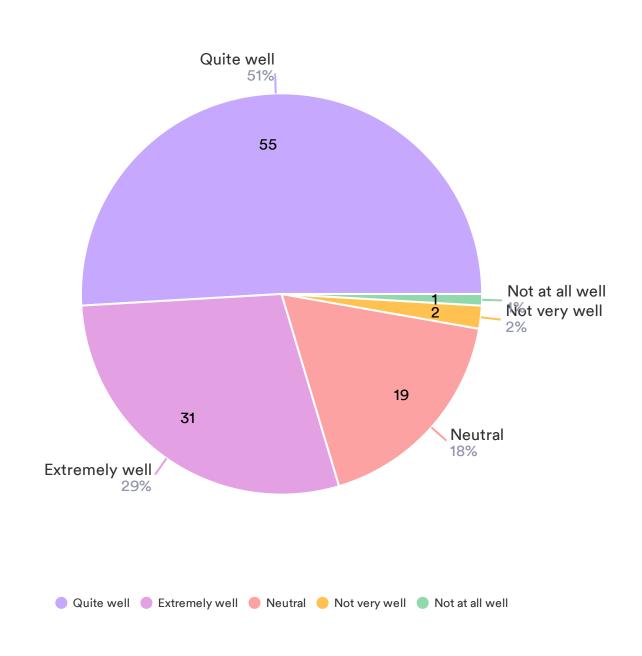
How well did the Conference enhance your understanding of the Church's accompaniment of survivors of abuse?



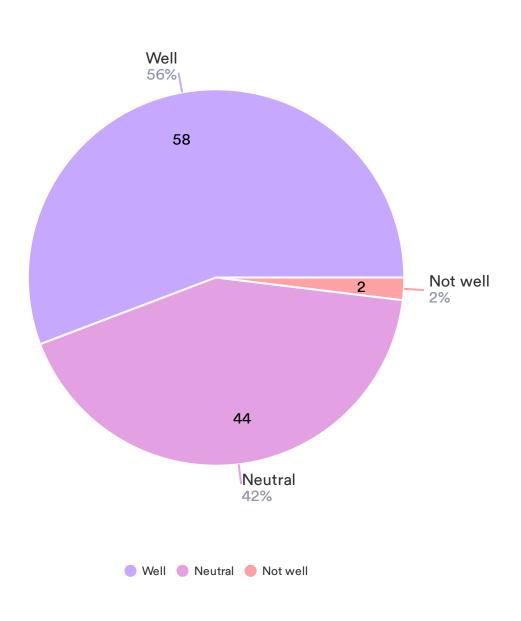
How well did the Conference enhance your understanding of the new Safeguarding Risk Assessment tool?



How well did the Conference enhance your understanding of the direction in which the independent audits point us?



### How well did the hybrid model work?



#### Additional comments about the Conference - 1

#### Data

The content of the conference was excellent however some of the seating arrangements for the breakouts were not really suitable for some of the delegates! I was also curious about the amount of food that seemed to have been left over. I hope it was put to good use - I realise that this is to do with the catering and not yourselves but I would be concerned if it was all binned

The organisation was very good - particularly for attendees who had to change transport because of industrial action, there was timely and clear advice given about parking. I appreciated the thought that went into the name badges as they were a font size that made them very readable. Most of the presentations on screen were also in a good font size, all were readable but some were rather small. The venue was good, the hall was well suited to the numbers attending though the seats were not particularly comfortable for the longer presentations.

Very good conference. Helpful and informative.

it would have been nice if we had been able to ask on line questions to the speakers. Also it was a bit long for on line work - I must be getting old.

I thought that the provision of a Facilitator for the break out groups was a very good idea. People were more relaxed and she led it well, listening, making notes on what people said and then reading it back; asking if she had captured correctly what each one had shared and if they were happy with the final text. It appeared to me that the use of the Auditorium, though an excellent venue, was not really easily accessible to people with mobility issues. In fact it was dangerous as there was nothing to hold onto going up and down the stairs as the seating was too low down to be helpful.

Excellent conference, without the online facility I wouldn't have been able to participate in. Quality of sound at times not as clear as one would like but overall fine.

The break out session was very enriching as everyone had a chance to give voice to their thoughts and also ask questions. I would have liked to have time for the feedback session including time for more questions and answers or at least a conversation around the topics discussed. It was a shame that time did not allow for this to happen. I think it would have been very enlightening for all of us.

I thought it was a well organised conference. The venue and food was great. My safeguarding role is more compliance than design so a lot of what was being spoken about in my breakout group felt a little not relevant to me and a little over my head so I didn't enjoy that part. However the others in the group seemed to find the discussion useful so I know it's relevant to a lot in attendance. The talks I got the most from was the one by Dani Warman - very well presented, you felt a great trust in what she was saying, and it is very important work - and by Frances Gunn. The risk assessment tool sounded like an exciting development and I'm looking forward to being able to use it in the future. Some of the other talks near the end, again, I didn't feel was useful to me but I'm sure others did.

#### Additional comments about the Conference - 2

#### Data

I would give the conference top marks - I wasn't sure what the scoring system was in the first question. It was very motivating to see how independent the SCSSA is, but also how it is listening. Also good to hear the commitment of the bishops and to meet so many dedicated volunteers. I thought the hybrid model worked better than I have seen before, well done and thank you

Conscious my evaluation scores may look quite negative. There was loads of good stuff. Fantastic on-line support and really well-executed conference. To be constructive, the Maclellan report pointed towards a potential theology around safeguarding. I'd like to see where that thinking might take us. The Risk assessment tool looks very good for enabling national level analysis. I'd like to have heard a bit more about the value of the local/parish level conversation that underpins risk analysis and how that can be used to drive culture change. The IA highlighted the risk of having a national structure based on volunteers (eg PSCs), is the Agency going to review or serve to optimise the system/structure. Overall I guess we got a picture of an Agency supporting compliance which is important and less vision of how to drive culture change. We did not hear from survivors. The input from the C of E service was very interesting - we needed to understand better the differences with how that operates compared to Scotland. The keynote from Fr Hans was excellent and we could perhaps have had breakouts to debate some of the issues he raised and had a plenary discussion on those? Overall the conference focus for me was at times a little obscured - perhaps a deeper dive on fewer issues next time? I loved the time taken at the start to share beautiful prayers and poems together. That was really lovely.

I thought the time spent in the breakout rooms was too long. Our group could have finished in 30 minutes. Overall I thought it went well but there was a bit of me felt it went on for too long. Maybe that was because I was looking at a computer screen all day. It would have been better if I had been at the conference.

I enjoyed the talk from Rev Dr Hans Zoller SJ, it was very interesting and informative. The risk assessment also was very helpful.

Fr Hans talk was of great interest to me and I would like to hear more about New Asceticism. His articulation of paradoxes was excellent. It was so good to get his input and his experience and thought carries a lot of weight. The break out group worked really well. I was surprised how smoothly everything went. I was surprised by a question to Fr Hans about the laity 'policing' safeguarding and the clergy been taken right out of the role. We need to be all in it together and clergy need to be supported and educated to integrate safeguarding into the core of their formation and leadership. I didn't like the idea of policing .. that word is inappropriate in this context. I enjoyed Dani Wardmans input. She was inspirational and across her remit. I thought she made a good point about the focus on appointing retired policeman as opposed to someone with soft skills to the board as potentially offputting to survivors coming forward. It is so good to see women in these roles and bringing their skill set to exercise influence (rather than power). I liked her analogy of climbing a mountain and being careful to choose the right path and be prepared.

I think it is much better and you get more out of the conference attending in person.

#### Additional comments about the Conference - 3

#### Data

The whole day was very well put together - it was a full programme, but when so many people came such a long way, that is a good thing. Fr Hans' input was excellent and very thought provoking. The whole conference was very positive and it demonstrated how the Church is responding to Pope Francis. The location was good, both geographically and in terms of the space available.

It was well conducted and efficiently managed. Thanks to all who helped it be so.

Thank you all so much for the preparation and delivery of every aspect. there was a great sense of doing all this together. B.reakout rooms were rather slow. to be assigned. Technical difficulties I am sure. The facilitator managed things wonderfully well. Enlargiing contacts was a great advntage.

Brilliantly arranged for online participation. Breakout group was very worthwhile

I found that the lead-up to the conference was very well done, providing several emails with effective communication, which was appreciated. The team is to be congratulated in planning and executing the event, and I have confidence that any constructive evaluative comment will be taken on board for the future. Thank you!

Good to have had such a conference with well experienced facilitators...thanks. Will be good to have such from time to time as it will strengthen our awareness and resolve.

The break out groups were good. I also really enjoyed dani s talk

I found the breakout discussion to be very helpful, it was significant getting to discuss Safeguarding with folks who were involved in a variety of different ways. I think, at it's heart, Safeguarding is a very relational matter and so it felt very fitting to get to sit down and discuss it face to face with other folks. I also particularly like Fr. Hans talk and would be interested in knowing if the SCSSA could provide the opportunity for further training with Fr. Hans. I thought the afternoon sessions were ok. Perhaps it would have been helpful to have some of those sessions offered as break out sessions with participants given the option to choose one to attend- therefore allowing each speaker a bit more time to discuss their topic and give more space in a smaller crowd for questions. The 'whistlestop' tour of each topic, while generally helpful, was tiring and didn't allow much space for real absorption of the material. I felt like this particularly impacted the presentation on the audits. Also, aside from Bishop McGee's very moving sharing, I didn't think the panel at the end was necessary. Perhaps those could've been spaced out with one before each session.

Most of the neutrals are because I already know these areas and I only said extremely well for the directions of the Independent Audits because I needed to read them all to pull together the PowerPoint!

#### Additional comments about the Conference - 4

#### Data

As a new PSC, I found this very useful. I now have a better understanding of what my role entails.

A bit too long and speaker on line's delivery was not so interesting, making it hard to stay engaged. Venue and food was excellent.

It was well organised and something beneficial which we need to be having annually if possible.

Thank you for bringing in the 2 main speakers who highlighted different aspects of safeguarding. I thought Hans Zollner's presentation was rather detailed. Some months ago I followed a webinar from London when he spoke on The Theology of Safeguarding. I found that helpful in appreciating a good background to our wish to deepen our sense of the spirit behind our concerns for good safeguarding, also giving it a sound foundation from a faith perspective. My thanks to all contributors for a worthwhile day.

Breakout group I was in, oblong table and background noise didn't help. Rather cold in the auditorium.

I wsa pleased with how things went, it was quite organised.

I found all the 'contributions' of the speakers were excellent with plenty of food for thought. The organisation of the day was superb. It was wonderful to have so much input by Rev Dr Hans Zollner SJ

It was obviously well organised and presented. I was impressed by the keynote speakers and would like to follow the videos.

the open air space for the breakout session was wholly unsuitable - the background noise from other groups was very distracting.

The breakout session was good and brought up how we are still doing different things. Speakers were very good but felt some topics irrelevant for our volunteers, even a bit off putting for new people.

Great central location Very professionally run

Really enjoyed the Conference, the programme and the excellent speakers. Fr Hans was amazing. Thank you very much ©

#### Additional comments about the Conference - 5

#### Data

The conference was very well organised with plenty of staff/volunteers on hand to assist with any questions/directions. I was in a break out group which was held up the stairs on the landing. This area was rather noisy and at times it was difficult to hear each other, a quieter area would have worked better.

I'm not a fan of the amphitheatres for this type of event as I feel they can be a bit distant - the breakout groups were very good and less formal and they allowed for informal conversation too.

There was a great deal of information to retain and process. Perhaps with some of the points discussed a short paper synopsis would have been useful to take away with us. (Eg The practitioners Panel)Then again that becomes more costly and there are electronic ways of receiving information.

The choice of venue was excellent as far as accessibility, accommodation and catering were concerned - should use again! The section on 'risk assessment tool' took no consideration of "safe places" section of Part 2 induction course. The section on the 'independent audits' was disappointing as only the titles of audit sections were given. It would have been more helpful if the questions asked/areas flagged up by SCIE had been presented as this would inform those involved in safeguarding what requires improvement.

I was very pleased to attend the conference online. Thank you for Fr Hans Zollner's contribution which I thought was excellent - a lot of food for thought and prayer. A number of our sisters have already followed his course in Rome. Bishop McGee I found refreshing. He spoke simply and honestly and from his hear stressing the importance of awareness, accountability, co-responsibility, openness, etc. All the speakers spoke and got over their messages well, I thought. God bless them for their dedication to safeguarding.

Congratulations to all the speakers. Also the sharing in groups was quite interesting.

Just really grateful for all those who made the conference possible. It was a very positive experience for me and I learnt a lot but am aware that there is so much more that I need to do!

Excellent and well co-ordinated opportunity to 'meet' the new Board members. Speakers very informative. I would like to understand a bit more about the risk assessment tool. It may be my misunderstanding of what was presented. We require risk assessments for all of our volunteers who work in different ministries. I couldn't quite understand if the tool could be utilised for all of this but hope to find out more in due course. I thought Bishop Brian McGee gave us a humorous, but timely, reminder that we are all accountable & this was ably enforced by Fr Patrick Duffy. An apt ending for the day, whether by accident or design.

Very well organised. Lovely food and excellent facilities. Good location near GQS. Hearing a little tricky at times in breakout groups due to number of groups in one large area. Would prefer card wallets and pencils/recycled pens to plastic items if possible. ©

#### Additional comments about the Conference - 6

#### Data

I think it can be difficult to combine online and in-person events and I think this came over as an online participant - felt a little divorced from the proceedings.

Really enjoyed the Conference, the programme and the excellent speakers. Fr Hans was amazing. Thank you very much ©

It was a venue that was easily reachable by public transport.

The conference was a bit long. However mainly there was no information regarding the potential or otherwise for a PSC becoming involved with survivors post reporting.

I appreciated the opportunity to talk to people in person and find out their successes and challenges in different types of parishes.

Perhaps in future individual 'personal' microphones could be worn by speakers as there were times when it was difficult to hear what was being said. This was especially true when Archbishop Toal was speaking near the end of the conference.

Trigger warnings should have been made again in the afternoon in terms of potential content which might cause distress for some who are not exposed to this work on a daily basis.

As a new PSC the conference was very informative and enlightening. I enjoy breakout groups as they allow time to contribute ideas and comments. Our group (8) had too many participants not using video and not commenting at all. Those who did comment made valuable points. The time allocated for the group was longer than required.

Location and facilities very good. Hospitality excellent. Discussion forums lively and informative.

I think the conference was very well organised. Topics were relevant and timings spot on. All who presented were very clear and credible. It was great to meet up in small groups with fellow PSCs and hear about, and learn from, their experiences. From a practical point of view, I was particularly interested in the presentation on the new Safeguarding Risk Assessment tool. I realise this is a work in progress and look forward to further guidance. Excellent venue, the day flew in and lunch was great! Many thanks!

I will confess it was a day I wasn't looking forward to, a whole day of SG issues! I joined with the intention of listening in and was surprised to find myself fully engaged and surprised to find the day enjoyable.

#### Additional comments about the Conference - 7

#### Data

I thought the topic of desirable training and experience for the various roles making up the safeguarding network at the 3 levels of Parish Diocese and SCSSA should have been covered

There was possibly to much information to try to assimilate in such a short time.

The arrangements and communication prior to the Conference were excellent. It was a privilege to attend in person and hear well-prepared speakers who were passionate about improving our shared understanding of safeguarding. Thank you.

I enjoyed the prayers at the beginning - full of imagery and very though-provoking. I also enjoyed the break-out groups. Gave us the opportunity to speak to others in similar roles but with varying experiences. Bishop Brian's input at the end was excellent. His honesty was hugely uplifting and really warmed the audience to him. Also helped by touch of humour but by no means losing the seriousness of the key message. It was good that he returned to the idea that the church has the role of bringing the good news of Jesus Christ and that we must fight against the evil which has touched us.

The "flow" of the conference proceedings might have been better if there had been only one person doing the introductions. Also, two microphones on on the floor for audience comments/questions would have been better. But hey, overall the conference was very good and enlightening. Thank you to all concerned.

I thought the opportunity to join the conference online was a good one as it saved a lot of travelling. However, if was a long day to sit in front of a computer and so perhaps an earlier finish - say 3.00pm - would be better if a similar format is to be offered in the future.

The breakout room I was assigned to had tech problems and by the time I was assigned to a different online room, time had run out. I was disappointed in this part of the conference. I thought Fr Hans was excellent and his talk gave me room for a lot of thought.

### Future topics you would like to learn more about - 1

#### Data

Developing effectiveness in providing online safeguarding training. Awareness of social media platforms and risks to children, young people.

Working with the perpetrator/ abuser? One thing that Fr Hans did highlight was that the Church is probably in a very unique situation in that victim / survivor and the abuser could well be using the same building and perhaps even at the same time

The input from England was very interesting and well presented; possibly other groups with safeguarding responsibilities (e.g. other denominations or charities) would be able to provide means of expanding our knowledge/awareness of safeguarding. It was unfortunate that the main speaker was not able to be present. The zoom call was adequate and the sound was good but it lacked the immediacy of face to face.

Examples of good practice at parish level

like to know more about PVG status - who needs, who does not need them for volunteer work (in reference to latest procedures re PVG applications)

Training/building up confidence at Parish level on how to respond to any disclosure of abuse, historical or current.

Having very little knowledge of this area before the Conference, and also not being part of a Parish, I would like to know if there is any specific training for Religious in this area, to help them to deal with allegations of abuse formally, and how to assist the victim and alleged perpetrator.

I wondeer if a conference could sub-divide on experience/knowledge levels. This may help achieve conference rationale & goals more efficiently and effectively. What about organsiing 'stalls' for publishining companies/agencies to advertise - this may enhance knowledge base and resourcing for delegates.

Maybe something practical on how to deal with incidents if they occur and how to properly log them. And what is necessary to log even if not considered and 'incident'.

What happens re deceased Religious being accused of abuse? Would the Congregation be kept up to date on what is happening?

The role of a PSC, expectations and good practice How to encourage volunteers in parishes to contribute to a culture of safeguarding Trends in practice and the extent to which the church is improving over time The view from Rome

It seems to me that it is the individual priest, religious or lay-person who needs personal spiritual and psychological support to prevent cases of abuse occurring in the future. This was mentioned in the conference but I would like to see as much care and provision of this support as we have seen in the setting up diocesan safeguarding teams etc. to deal with cases which have occurred, either historically or in the present day.

### Future topics you would like to learn more about - 2

#### Data

Spiritual Abuse

New Asceticism Supporting and be guided by survivors. That is a big challenge.

Training training and more training. I welcome the setting up of the STAG and to contributing to future planning. I would also welcome a national conference specifically for trainers, one for clergy, one for volunteers who work with children and young people, and one for volunteers whose focus is the vulnerable/elderly. Too ambitious? Probably.

allegations processing in practical terms from a Bishops perspective

Team work. This may be difficult as we all work in different regions but we are a team

I would love for there to be a networking component to these conferences- perhaps a second discussion group offered where folks are grouped by their type of role in Safeguarding. As someone who is new to Safeguarding, meeting other people in similar roles would've significantly impacted my experience of the 'communal' portion of this conference.

The role of the Catholic Insurance Service and supporting survivors. We are aiming to be open and transparent. An acknowledgement of what happened and an apology can go a long way in this. However this may be at odds with the advice from the CIS. I would like to see this discussed please.

Would love to continue the consideration of issues opened up for us by Fr Hans and how this relates to Church reform and development of a new theology of care and safeguarding. Would like to understand better the mainstream services for vulnerable adults and how Church support fits in to this in a safeguarding sense. I worry that well intended volunteers may take on way more than they can or should. Might be interesting to have a focused session on learning and development aiming to inform a tiered learning structure from general parishioner to master practitioner perhaps?

Practical day to day scenarios that crop up at a parish level and more small group discussions. Great opportunity for networking and meeting people from across Scotland. Such a lack of relationships between the Diocese's.

sharing of scenarios where allegations made so we can ensure consistency among Dioceses

Care of volunteers. How to improve communication within parishes/dioceses and with parish priests. Hearing from survivors

### Future topics you would like to learn more about - 3

#### Data

1 Discussion regarding supervision/support for those involved in Safeguarding 2 Discussion won how best to deal with historical allegations (especially if alleged abuser is dead) and complainant wishes not to inform the police. Should mandatory reporting always occur (as in IGIv2) or can the survivor's wishes be acted upon? If so, how? Would non-reporting leave the Church open to allegations of cover up once again? This is a complex issue but at least an initial probing would be helpful.

I would like to hear more about how we develop our practice and relationships with MAPPA teams and the Offender Management Programmes.

Update on the ongoing work of the SCSSA.

When your parish priest is taken out of ministry?

Personally I have not had contact with survivors, except when we had the Reid family from Northern Ireland (all survivors themselves) shared with us at the Conference of Religious some years ago now. I learnt a lot from them, and I have kept all survivors in my prayer since that time. Perhaps hearing more about what is happening now-- in the way of help for survivors in Scotland and elsewhere would be good.

Disclosure Scotland new definitions of regulated work

It would be good to have some real world examples of safeguarding in different scenarios.

1. Care support and accompaniment of victims - to include listening to victims during the next Conference. 2. How do we as a Church develop a culture not only of protection but also prevention?

Audits / Walking with victims.

It would be useful to be kept up to date with any advances in way we can help survivors. It is something that I have not heard discussed before and I'm sure ideas and approaches will change through time.

The listening centres mentioned by Fr. Zollner. How do we erradicate / prevent a culture of clericalism among religious and lay persons?

### Future topics you would like to learn more about - 4

Data
How best we can support those wrongly accused of abusing .This is an area I believe requires further inputIt has not been covered in training to date
I think it would be helpful if there could be sessions for religious where we could discuss the particular challenges that congregations are facing especially in appointing key personnel.
The nature of supervision and support available to and required by practitioners at each level and are that will be provided and accessed would be useful
It might be helpful to revisit some of the topics such as Risk Assessment and Audits. Going training and re-training sessions are important.
Making training more specific to fit the different roles and contexts of volunteers.
Survivor stories, although potentially harrowing, can teach us a great deal. In my parish I have had no reports of abuse and therefore feel that I am constantly working theoretically. It would be helpful if a couple of case studies were shared, to see in a more practical way what the steps of the process actually are. Possibly, the case studies could be presented in a form similar to the training scenarios, where we could discuss in small groups what steps should be taken.

### Is there anything of significance you would like to pass on to the SCSSA? - 1

#### Data

Congratulations on planning and presenting a successful first conference.

Well done!

I have concerns that many of the clergy seem to have little interest in safeguarding. To me it seems to be left to the PSC, I think it should be made clear to the clergy that parish safeguarding is ultimately the responsibility of the Parish Priest not the PSC.

sounds very professional and that is re-assuring. thank you and God bless.

Thank you and I look forward to working with you.

During the afternoon session I think, need to confirm with recording, a participant asked something along the lines of 'how do I deal with someone whom I don't believe/trust'. This reminded me of the real concern I had during the train sessions I attended within the Archdiocese of St Andrews and Edinburgh. Case Studies were issued and discussed. During the feedback individuals shared how in some of the case studies they felt that the allegations were probably false because it did not seem likely in the scenario that was presented. The trainer stated that some situations were complex. I contrasted that with my training as teacher. Case Studies presented and shared. Similar feedback on some case studies. Trainer then revealed how the case studies developed once investigated and led to prosecution. Key message: your job is not to investigate but to listen to whoever shares their story with you. To follow clear procedures to enable you to record the key facts. To let them know you will pass on the information to those who can offer appropriate support.

Breakout workshop session worked well I thought, interesting to hear from other Dioceses about their work and share areas of common challenge.

I would just like to say Thank you to all who are part of this new Body. It's a mammoth task you have taken on, but a really necessary and important one.

Not really but I thought the organisation of the day was excellent.

Thank you very much for a motivating and well organised day.

I enjoyed learning more about our role and it is good to network with others working together to make our Church a safe place to be.

### Is there anything of significance you would like to pass on to the SCSSA? - 2

Data
many thanks to all who are giving their energy, time, expertise and care into this work.
Thank you!
excellent communication is essential both top down and bottom up
Please develop on the foundations laid here, e.g. a blended event, contributions from people with different perspectives, inclusion of contributions from all Dioceses. Please avoid at all cost the temptation to be Central Belt dominated. (A great start has been made here!) Please develop training materials aimed at clergy, who are in the front line and particularly vulnerable to false accusations etc. Thank you once again.
The need for more training for PSCs - as a church we expect a lot of them, but the current training is only a start. More in-depth training, delivered online and in their own time, on a range of issues would be appreciated. I think Safeguarding Induction Parts 1 and 2 for volunteers is about right. All the training material needs to be updated, but I fully realise that this will take time.
Fantastic that the Agency is now here in Scotland, do keep up a steady flow of communication and learning opportunities. Please ensure and demonstrate an evidence-based approach as far as possible in your decision-making. My prayers and good wishes for your work.
In the training there is very little about what to do if someone raises concerns or allegation about person. I specifically what a section in it - what should you do if someone make complaint about you. What you should not do and where to find help for yourself in that difficult situation.
I understand the SCSSA is in it's infancy so I greatly appreciate the way you have approached this conference- it did very much feel like the SCSSA was seeking to learn from those of us directly involved in Safeguarding. Logistically I thought the conference went extremely well and the tea/coffee and lunch provided was fantastic.
looking forward to hearing more about the working groups and how the SCSSA will operate
Great work, thanks for the hard work and commitment you give to this important issue.
Above all, my sincere thanks for the very worthwhile day and congratulations to each of the speakers.

### Is there anything of significance you would like to pass on to the SCSSA? - 3

#### Data

For us as a religious community, the difference between the two legislative areas of England and Scotland with the different bishops' conferences is an issue to be negotiated. The more contact between SCSSA, CSSA and RLSS, as well as the two conferences and COR, the better will be our One Church Approach.

some speakers misunderstood the role of DRAMT - it is not to tell survivors that they are believed but to advise the Bishop as to the level of risk.

Uni catholic society presidents have no training and could be first person a survivor speaks to. We, no matter which part of scotland we are in must be singing from the same hymn sheet. We seem to be straying whether training or PVG and that is not good

I would just add that having just started in my new role, this was a well planned and delivered session that allowed my a very early opportunity for networking. Thank you.

From the small group discussion, there is a need for a consistent approach to all aspects of safeguarding throughout all eight dioceses.

Great that we have an independent Agency working with us now but wasn't aware of this before the Conference.

Bringing the conference to other areas of Scotland. We were promised years ago, it would be held in each Diocese to share out travelling.

Thank you for a good conference which had a sustained level of energy throughout which reflects the commitment of those present. Wishing you well for the next year and all your good work.

I think training material/courses should involve comment from less experienced individuals before finalising. My experience has been that those who are experts in their field, starting from a position of knowledge, can be unaware that some items/words can be misunderstood or mistaken by those with less knowledge.

Safeguarding Induction training needs to be revamped to make it more engaging for volunteers, and allowing improved delivery. Ideally one session, with subsequent revision sessions.

### Is there anything of significance you would like to pass on to the SCSSA? - 4

#### Data

I feel the annual safeguarding announcement needs revised. I have noticed that parishioners "switch off", due to the length, therefore it doesn't quite fulfil what it sets out to do.

I think training material/courses should involve comment from less experienced individuals before finalising. My experience has been that those who are experts in their field, starting from a position of knowledge, can be unaware that some items/words can be misunderstood or mistaken by those with less knowledge.

Safeguarding Induction training needs to be revamped to make it more engaging for volunteers, and allowing improved delivery. Ideally one session, with subsequent revision sessions.

It is important that parish safeguarding persons have a limited time in the role and are refreshed/updated regularly.

Just that I feel very encouraged after my attendance at the conference. We are doing our utmost; there is a very strong desire to get it right. The speakers instilled confidence in me and I feel that there is a very positive way forward. Thank you to all.

Just thoughts of including brief statements from those affected by abuse in all training for volunteers - level 1 & 2 training to shift peoples perspective from what's often a -ve assumption on what SG is. Also the impact on those wrongly accused was only briefly touched on. Having experienced this as a new parish SG person I can comment that this devastated the life of the person involved, other clergy they worked with and had massive impact on our parish community. There has to be another way to make an environment safe during an investigation without destroying so much around it.

Your role is vital, it has always been my view that God helps them that help themselves so let's not rely on aspiration but continue to put in the hard yards.